

Monthly Business Performance (Aug, 2020)

September 10, 2020

■ Monthly Business Performance

| | | (YoY change; %) |
|-----------------|---------------------|-----------------|
| | Daily sales | 92.3 |
| Existing stores | Number of customers | 88.1 |
| | Spend per customer | 104.8 |
| | Total store sales | 91.9 |

[💥] Note. The Company discloses the growth rate of average daily sales of existing stores excluding the impact of services : pre-paid cards, tickets.

■Number of stores

| | Aug,2020 | Total | Japan total | Overseas stores | Group total |
|---------------------------|----------|--------|-------------|--------------------|-------------|
| Opening | 21 | 122 | | | |
| Closure | 14 | 99 | | | |
| Net increase/ decrease | 7 | 23 | | | |
| Number of Stores | 15,709 | 15,709 | 16,634 | 8,141 | 24,775 |

■Number of stores operated by area franchise companies in Japan

| Okinawa | Minami-Kyushu | JR KYUSHU | Total |
|------------|---------------|-----------|-------|
| FamilyMart | FamilyMart | RETAIL | |
| 328 | 391 | 206 | 925 |

Overview of August 2020

With the end of the rainy season came a sudden rise in temperature and consecutive extremely hot days. Summer products such as chilled noodles, soft drinks, alcoholic beverages, and ice cream performed well, and daily sales increased compared with August 2019.

Furthermore, sales of "Mother's Kitchen" products such as side dishes and frozen foods in the effective campaign, which ran August 18th to 31st, resulted in a rise in sales compared with August 2019.

Promotional marketing, including the Summer Festa, which ran between July 28th and August 17th, receipt coupons, and various discount campaigns were successful, and significantly contributed to the recovery of customer numbers and daily sales.

[Noodles] Driven by the sales of chilled noodles due to the rise in temperature, the overall category remained strong.

[Side dishes] Sales were driven by the effective campaign for "Mother's Kitchen" products, which met the demand for meals at home.

[Soft Drinks] In addition to the rise in temperature, the receipt coupon campaign for water and tea was successful.

[Ice Cream] The "buy two ice creams and get a \(\frac{4}{30} \) discount" campaign was successful, and resulted in a rise in daily sales compared with August 2019.

[Frozen Foods] Sales of frozen noodles, frozen side dishes, and other products that can be easily prepared continued to be robust.

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■ Monthly Business Performance (Japan; non-consolidated)

| YoY change (%) | | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb |
|-----------------|------------------------|-------|-------|-------|-------|-------|-------|-----|-----|-----|-----|-----|-----|
| | Daily sales | 92.4 | 85.2 | 89.0 | 91.8 | 89.2 | 92.3 | | | | | | |
| Existing stores | Number of customers | 89.9 | 77.8 | 80.1 | 85.3 | 83.8 | 88.1 | | | | | | |
| | Spend per customer | 102.5 | 109.3 | 111.2 | 107.8 | 106.4 | 104.8 | | | | | | |

·Total store sales

| | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb |
|----------------|------|------|------|------|------|------|-----|-----|-----|-----|-----|-----|
| YoY change (%) | 92.5 | 84.8 | 86.2 | 91.7 | 89.7 | 91.9 | | | | | | |

■Number of Stores

| | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Total |
|-----------------------|--------|--------|--------|--------|--------|--------|-----|-----|-----|-----|-----|-----|--------|
| Opening | 11 | 32 | 21 | 18 | 19 | 21 | | | | | | | 122 |
| Closure | 24 | 20 | 17 | 11 | 13 | 14 | | | | | | | 99 |
| Net increase/decrease | △ 13 | 12 | 4 | 7 | 6 | 7 | | | | | | | 23 |
| Number of Stores | 15,673 | 15,685 | 15,689 | 15,696 | 15,702 | 15,709 | | | | | | | 15,709 |

| | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb |
|------------------------------------|--------|--------|--------|--------|--------|--------|-----|-----|-----|-----|-----|-----|
| FamilyMart (non-consolidated) | 15,673 | 15,685 | 15,689 | 15,696 | 15,702 | 15,709 | | | | | | |
| Domestic area franchised stores | 924 | 925 | 924 | 922 | 924 | 925 | | | | | | |
| Domestic chain stores | 16,597 | 16,610 | 16,613 | 16,618 | 16,626 | 16,634 | | | | | | |
| Overseas area franchised stores | 7,977 | 8,008 | 8,032 | 8,081 | 8,096 | 8,141 | | | | | | |
| Total chain stores | 24,574 | 24,618 | 24,645 | 24,699 | 24,722 | 24,775 | | | | | | |

Breakdown of domestic area franchised stores

| | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb |
|------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Okinawa | 326 | 327 | 327 | 326 | 327 | 328 | | | | | | |
| Minami-Kyushu | 393 | 393 | 391 | 389 | 391 | 391 | | | | | | |
| JR KYUSHU RETAIL | 205 | 205 | 206 | 207 | 206 | 206 | | | | | | |
| Domestic area franchised stores | 924 | 925 | 924 | 922 | 924 | 925 | | | | | | |

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